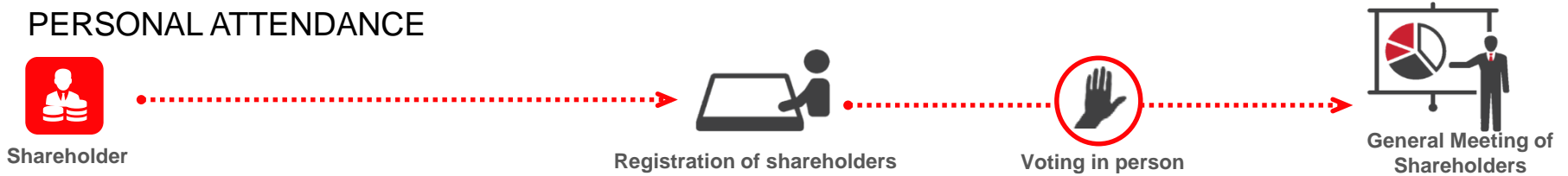


E-VOTING SERVICE



METHODS OF PARTICIPATION IN A GENERAL MEETING OF SHAREHOLDERS

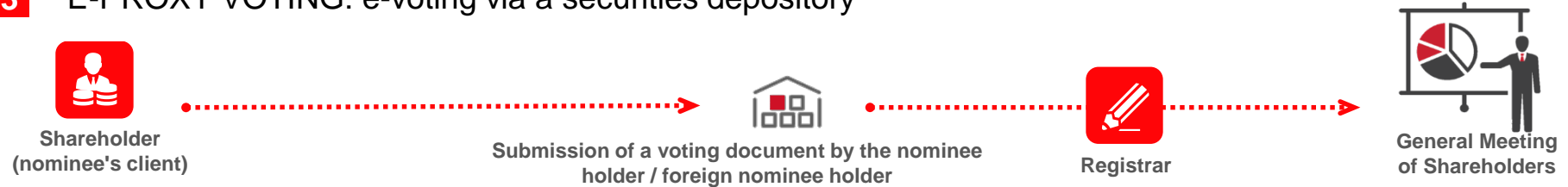
1 PERSONAL ATTENDANCE



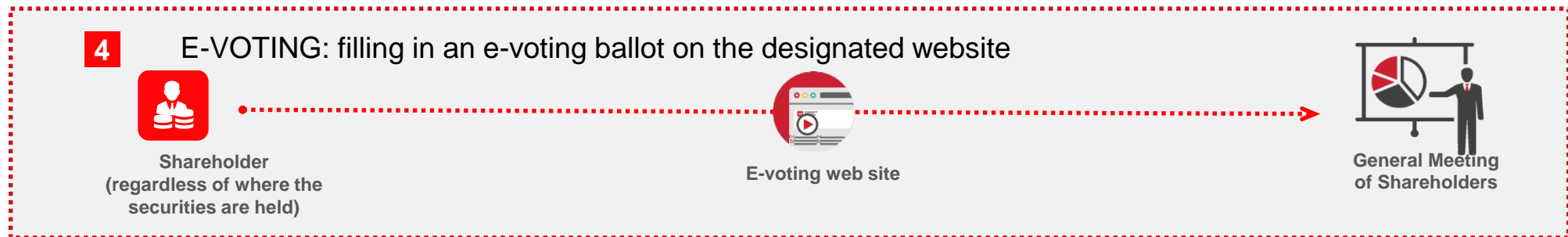
2 SUBMISSION OF A VOTING BALLOT IN HARD COPY



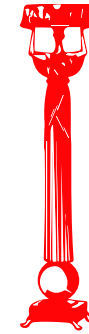
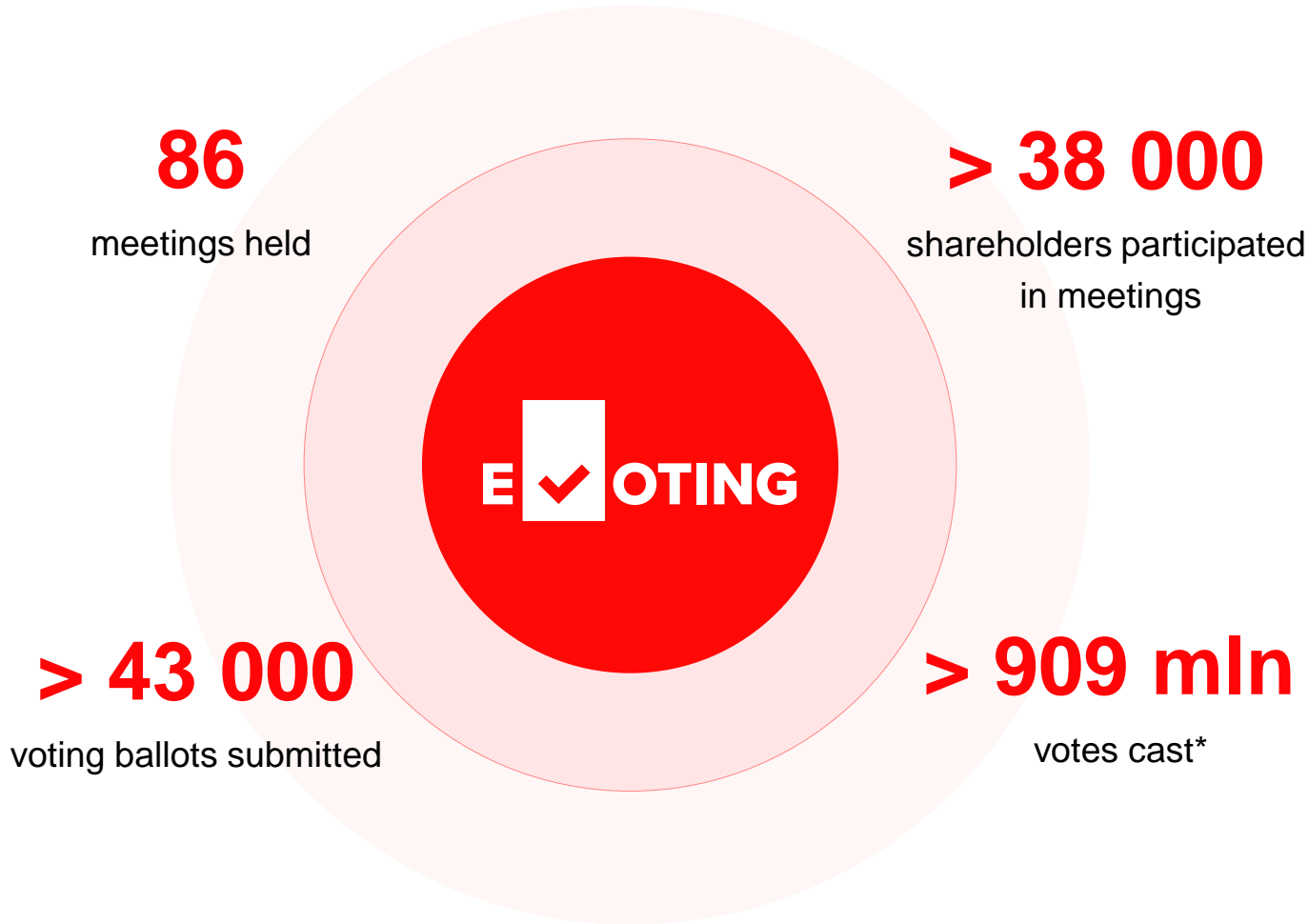
3 E-PROXY VOTING: e-voting via a securities depository



4 E-VOTING: filling in an e-voting ballot on the designated website



<https://online.e-vote.ru/>



Winner of the Elite of the Securities Market Awards by NAUFOR as Best Project for the Securities Market Development

RECOMMENDED BY

- The Bank of Russia
- The Corporate Governance Code
- The Moscow Exchange Listing Rules



ISSUER

- Paperwork reduction
- Accelerated vote processing and counting
- Higher quorum thanks to greater shareholder participation in corporate governance
- High requirements to information security, scalability, and resilience
- Avoidance of mistakes in voting ballots
- Voting results are available in real time; online communications with shareholders



SHAREHOLDER

- Convenience: voting from anywhere in the world where Internet access is available
- Fast: an e-voting ballot is submitted instantly
- Secure: voting takes place through secure communication channels
- Free of charge
- Remote identification via Public Services Portal gosuslugi.ru (USIA) available to most securities holders
- 'One-stop shop' for voting at meetings of issuers serviced by different registrars
- Available to all shareholders, both individuals and legal entities, regardless of where securities are held (register or depository)



GOVERNMENT

- Improved corporate governance
- Creating an environment in which investors are able to exercise their rights most effectively
- Improved investment appeal of the Russian securities market



MAIN SERVICES



VOTING FROM ANYWHERE IN THE WORLD WHERE INTERNET ACCESS IS AVAILABLE



VIEWING THE MATERIALS MADE AVAILABLE FOR THE MEETING



REMOTE REGISTRATION FOR PARTICIPATION IN A PHYSICAL MEETING



MEETING PROGRESS NOTIFICATION

ADDITIONAL SERVICES



ONLINE BROADCASTING OF THE MEETING



RUSSIAN & ENGLISH-LANGUAGE INTERFACE



Q&A SERVICE

Shareholders may send questions to the issuer or the vote counting committee via the E-voting service and get the questions answered



SUBSCRIPTION FOR E-MAIL AND SMS NOTIFICATION OF VOTING AVAILABILITY



ISSUER

MAIN SERVICES



ENTERING MEETING PARAMETERS



VIEWING VOTING STATISTICS



UPLOADING MEETING MATERIALS (UP TO 100 MB)



REGISTRATION OF OBSERVERS (MAX. 10)
who do not have the right to vote, for access to the meeting materials and video broadcasting



GIVING NOTICES TO SHAREHOLDERS VIA THE E-VOTING SERVICE



ACCESS TO DATA OF PREVIOUS MEETINGS

ADDITIONAL SERVICES



VOTING PAGE BRANDING



UPLOADING ADDITIONAL MATERIALS (OVER 100 MB)



Q&A SERVICE

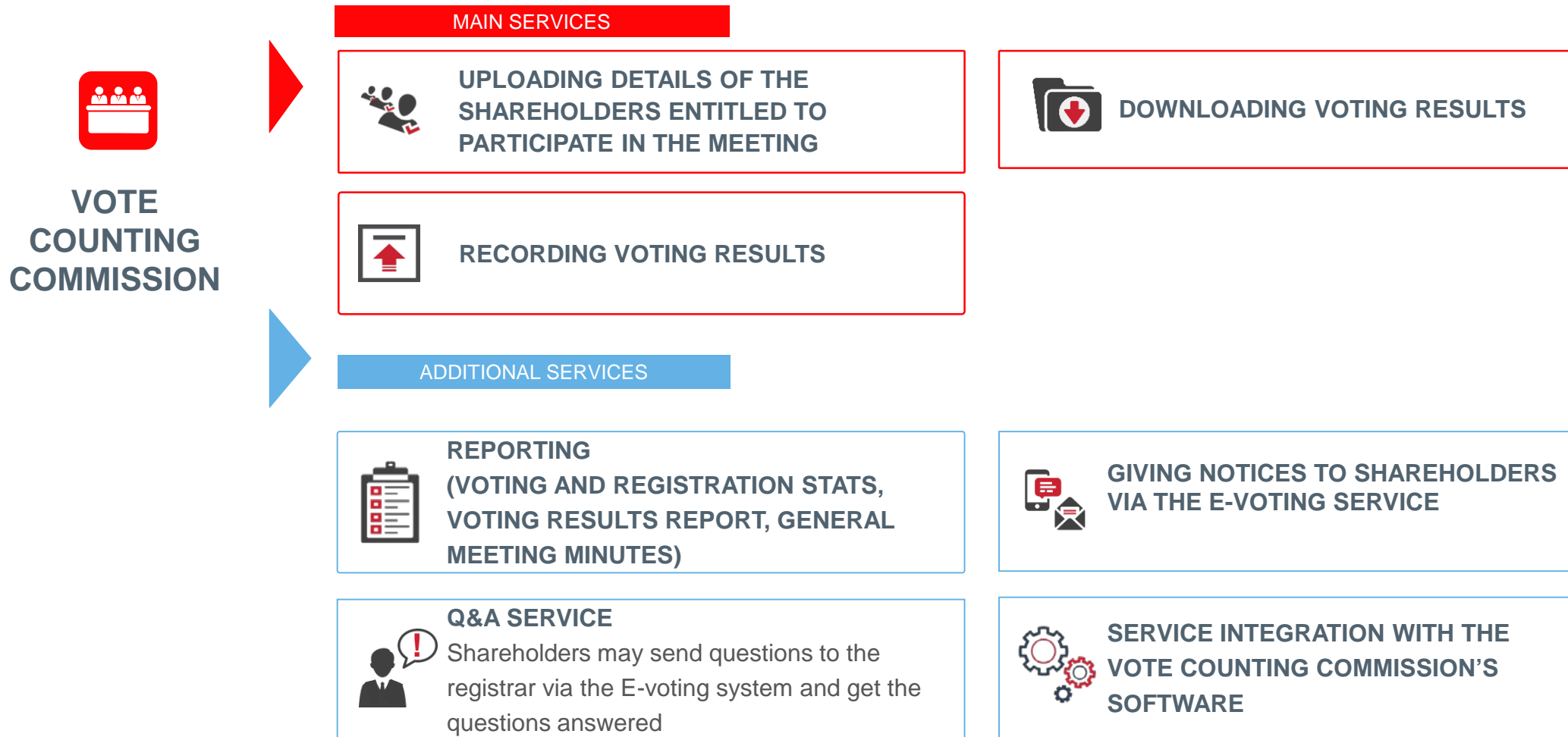
Shareholders may send questions to the issuer via the E-voting service and get the questions answered

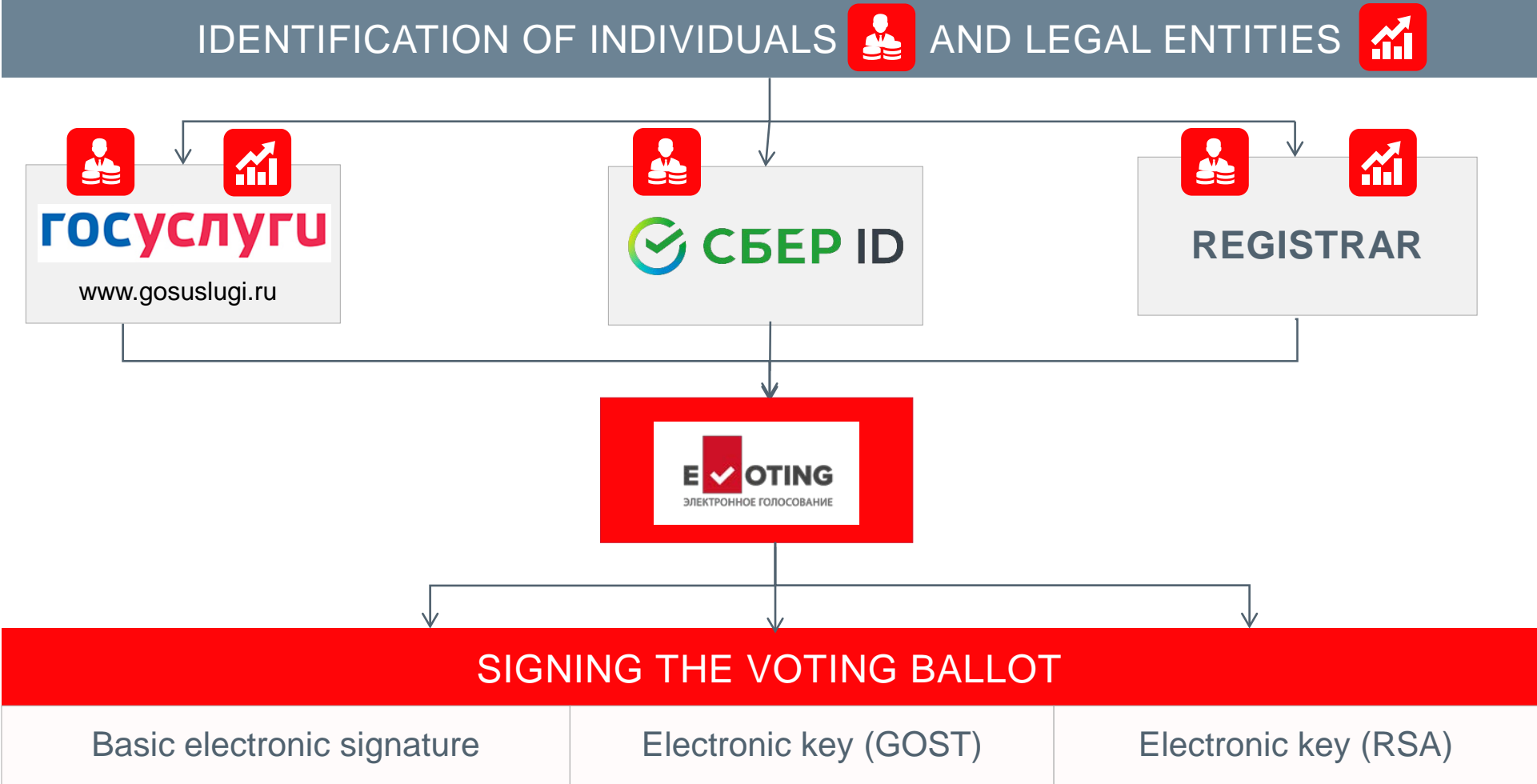


REGISTRATION OF ADDITIONAL OBSERVERS (OVER 10)

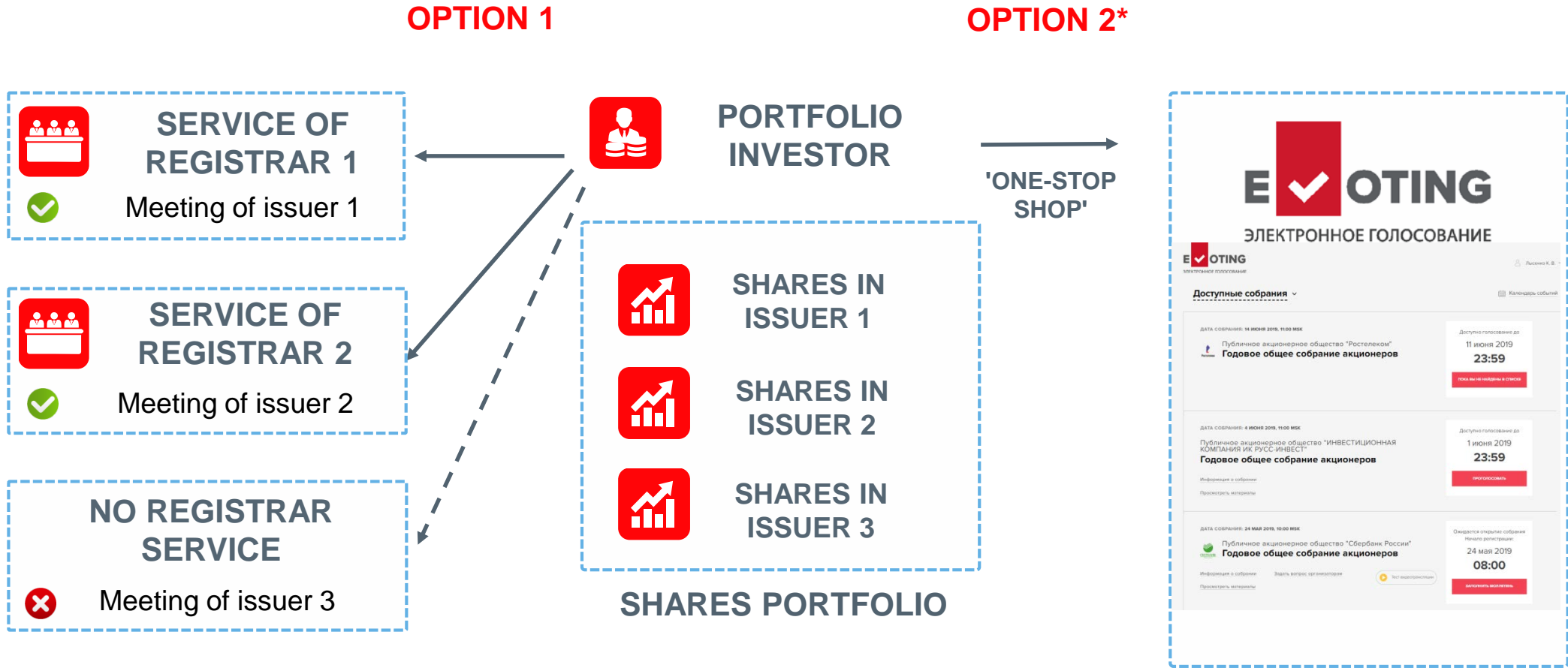


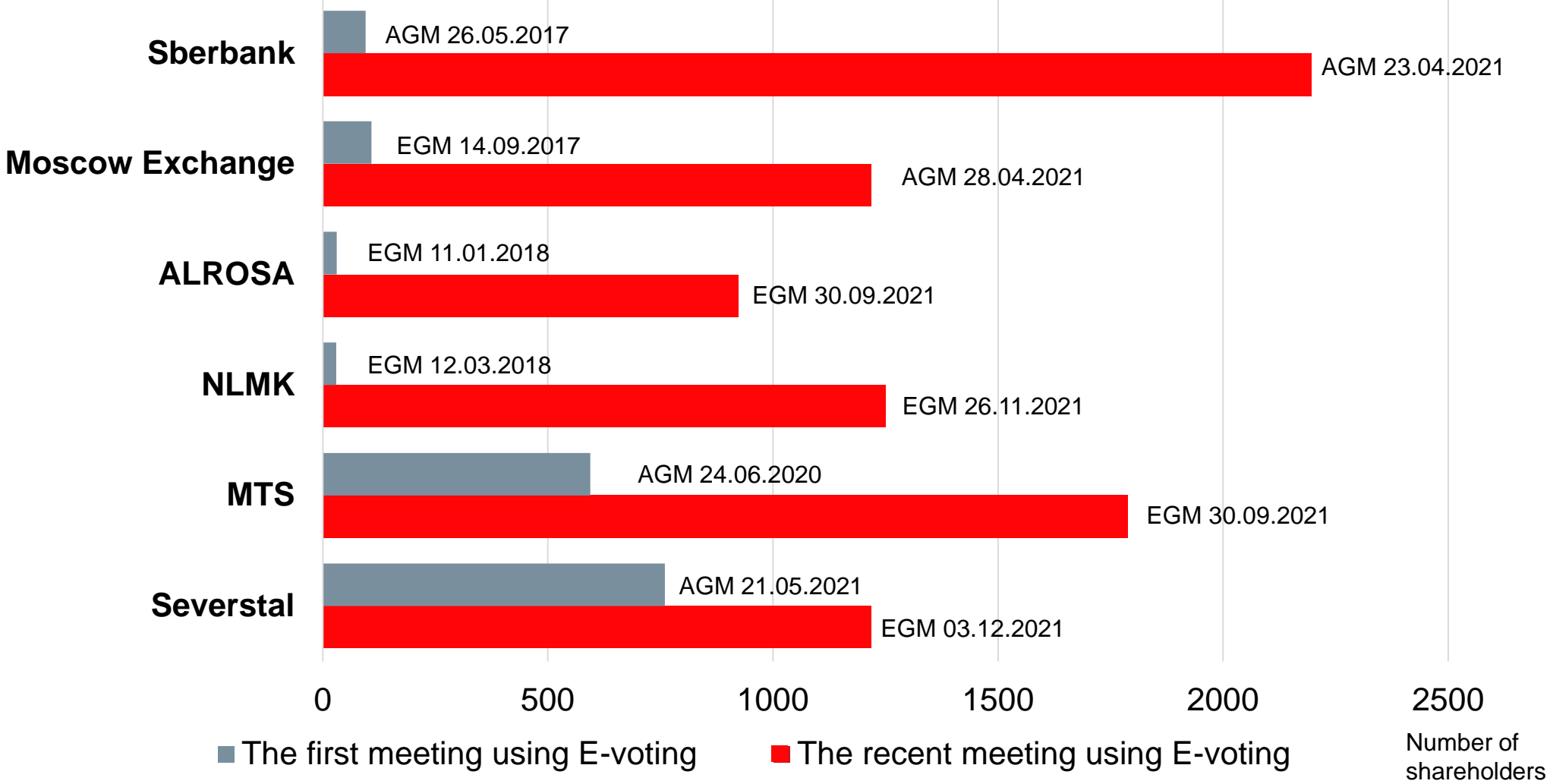
SERVICES FOR VOTE COUNTING COMMISSIONS (REGISTRARS)





THE 'ONE-STOP SHOP' FOR VOTING AT MEETINGS OF DIFFERENT ISSUERS





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 - Perception of market services offered by the Company and its subsidiaries
 - Volatility (a) of the Russian economy and the securities market and (b) sectors with a high level of competition that the Company and its subsidiaries operate
 - Changes in (a) domestic and international legislation and tax regulation and (b) state policies related to financial markets and securities markets
 - Competition increase from new players on the Russian market
 - The ability to keep pace with rapid changes in science and technology environment, including the ability to use advanced features that are popular with the Company's and its subsidiaries' customers
 - The ability to maintain continuity of the process of introduction of new competitive products and services, while keeping the competitiveness
 - The ability to attract new customers on the domestic market and in foreign jurisdictions
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